

## GDPR Compliance Documentation

Compare Funerals Ltd  
ICO Registration Number: ZA813134

### Privacy Notice

Categories of Personal Data Processed:

- Full name
- Email address
- Telephone number
- Postal address
- Funeral wishes and preferences
- General notes provided by the user
- Account login credentials
- Technical usage data (IP address, device data)

### Special Category Data

Funeral wishes may include religious beliefs. Processing is based on Article 6(1)(b) (contract) and Article 9(2)(a) (explicit consent).

### Payment Processing

Payments are processed via Stripe customer portal.  
No card details are stored by Compare Funerals Ltd.

### Data Hosting

Data is hosted within the United Kingdom and Spain (EU).  
Backups remain within UK/EU jurisdictions.

### Retention

Data is retained for the duration of the customer relationship and until confirmation of death, reflecting the nature of the service.

Security Measures include encryption in transit (TLS 1.2+), encryption at rest, secure password hashing, role-based access controls, and audit logging.

## Data Processing Agreement (Article 28 UK GDPR)

The Developer (Processor) shall process personal data solely for development, hosting, and maintenance of the application platform.

- Process data only on documented instructions of Compare Funerals Ltd
- Maintain confidentiality obligations
- Implement appropriate technical and organisational measures
- Restrict data processing to UK/EU jurisdictions
- Notify Compare Funerals Ltd of any breach within 24 hours
- Delete or return data upon termination of services

## Technical & Organisational Security Specification

- TLS 1.2+ encryption enforced
- AES-256 (or equivalent) encryption at rest
- Secure password hashing (bcrypt/argon2)
- Multi-factor authentication for administrative access
- Encrypted backups within UK/EU
- Security logging and monitoring
- Breach notification within 24 hours

All processing must remain within UK and EU jurisdictions unless prior written approval is provided.